

Risk Appetite We prefer minimizing out of 10 We prefer lower premiums and pocket exposures even it if means are comfortable self-insuring paying more premium upfront. more risk. **Insurance Policy Coverage** 10 I am confident our policy is 1 I am unsure whether our policy tailored to our exposures and adequately covers our business provides proper protection. exposures. **Risk Management & Safety** We manage risk effectively with 10 Our in-house risk management 1 well-defined safety programs is underdeveloped and/or and consistent execution. inconsistent. **Compliance Readiness** We have not taken full steps to We are fully compliant with all 10 1 comply with OSHA, DOT, applicable regulatory EEOC, EPA, etc. requirements. **Risk Transfer Strategy** We lack formal risk transfer We consistently transfer risk to 10 processes (e.g., contracts, hold the appropriate party using

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harmless clauses, subcontractor

insurance requirements).





proper contractual mechanisms.

We do not have a clear claims process to reduce the impact or cost of claims.			Cla	Claims Handling Process							We have a strong post-claim
	1	2	3	4	5	6	7	8	9	10	procedure and organizational alignment to minimize impact of claims.
We do not know which carriers specialize in our industry or how we are viewed in the market.	1	Ir 2	nsura 3 	ance 4	Mar 5	ket F	Posit	ionir 8 	ng 9	10	We know the top carriers in ou industry and have growing interest from the market.
Response time for day-to-day service requests (certificates, policy changes, etc) are slow and do not meet expectations.	1	2	3	Serv 4	ice I	Requ	ests 7	8	9	10	Our every day service requests are handled promptly, consistently, and accurately.
Our renewal process feels reactive, unpredictable, and transactional.	1	2	3	Ren 4	ewa 5	l Pro	cess	8	9	10	Our renewals are proactive, strategic, timely, and leave us informed and satisfied.
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		Insurance Spend									
I believe our insurance is overpriced.	1	2	3	4	5	6	7	8	9	10	I believe our spend is fair and our coverage is efficiently structured.
We do not utilize external	1		S	Strategic Resc			urces			10	We actively use external
We do not utilize external	Ι'	2	3	4	5	6	7	8	9	10	resources to improve our risk profile and stay informed.
We do not utilize external support for safety, compliance, claims, HR, or contracts.	1										
support for safety, compliance,											

