

ZYWAVE

Zywave - Allows for Consultants and internal TIC teams to set up campaigns to selected clients and/or industry specific information with regard to legislative and regulatory changes and health and wellness initiatives.

FORM FIRE

Platform that provides tools required for small group health insurance applications.

BENEFITS ADVISORS NETWORK (BAN)

Network of Insurance Agencies across the country who use this platform to collaborate. BAN provides compliance resources, webinars, and more.

ZIZZL HEALTH

ICHRA Solution Platform

DROP BOX

Share Large Files Securely

BrokerageBuilder (BKB) - Client Management System where all T.I.C. corporate benefits clients are managed. Contains intake spreadsheets, carrier and compliance contacts.

Select Access (Client Portal) - Contains a content library of information of HR topics, sample policies, forms, handbook builder, compliance tools, learning management system for safety, cybersecurity, HR training, OSHA log, etc.

miEdge - Aggregates & analyzes thousands of data points from dozens of data sources to create a complete, comprehensive insurance profile for millions of employers. Resource for looking up clients and prospects to determine size, 5500 filing status, etc.

CPQ - Used for small group quoting



CORPORATE BENEFITS PLATFORMS



THE Insurance CENTER

DOCUSIGN

A cloud-based secure server that allows users to electronically sign and manage documents.

HR WORKPLACE SERVICES (HRWS)

Provides a vast array of proactive, strategic HR consulting, document preparation, compliance and risk mitigation, training, and outsourcing services.

FILEZILLA

Platform that sends apps to carriers

S DRIVE

Contains client folders, carrier information, compliance resources.

INFORMATION SYSTEMS

Keeper - Password Management

Mimecast - Email security service that helps to protect our email from spam, malware, and other threats.

KnowBe4 - Security awareness training and simulated phishing platform.

8x8 - T.I.C.'s business phone system that integrates video conferencing, instant messaging and phone calls.

Microsoft Teams - Workforce for virtual meetings

EMPLOYEE NAVIGATOR

Benefit administration and HR software platform provided to clients for managing their benefits, onboarding, benefit library, ACA and more.

CANVA

Graphic design tool. Benefit Guides, Contact Sheets, and other benefit visuals/flyers.

VIMEO

video hosting service with tools to create, edit, manage & promote high quality videos (new hire, training, etc.)

MISCELLANEOUS

Bloom - Level 10 Meetings

Fathom - Artificial Intelligence (AI) Notetaker that records, transcribes, and summarizes virtual meetings.

Pipedrive - Customer Relationship Management (CRM) platform used to manage leads, track prospects.

GIANTOS - Leadership platform that includes assessments, online courses, leadership tools